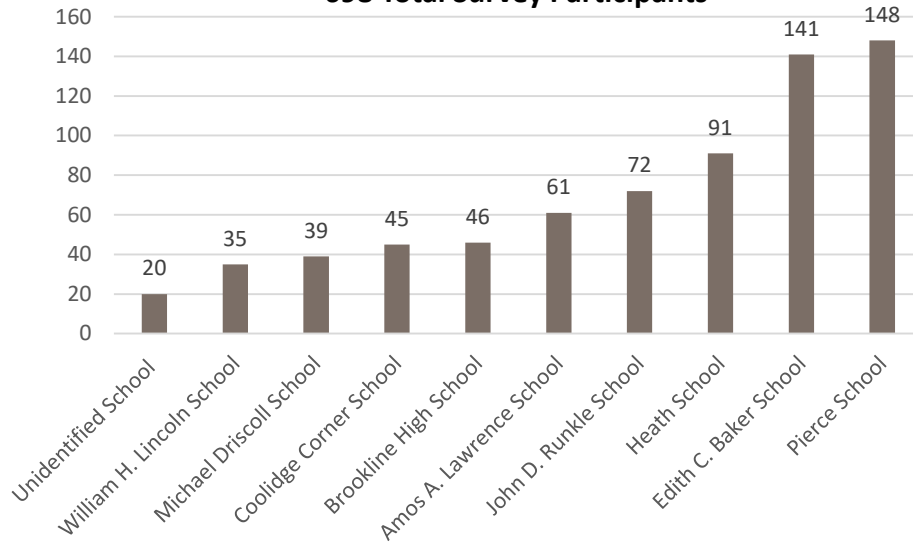


# School Nutrition Services 2018 Survey Summary

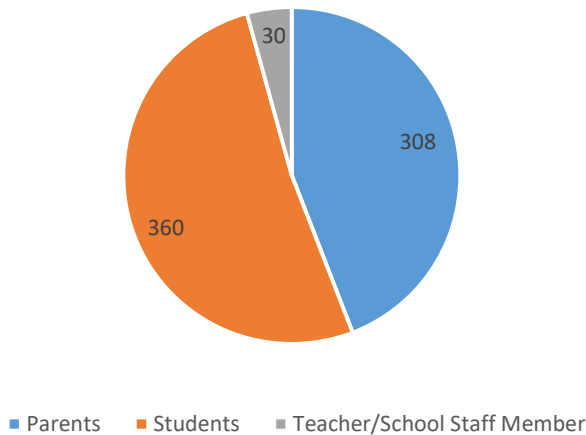
# Nutrition Services Survey 2018 Summary

Whitsons School Nutrition survey gathered feedback from students, parents, and school faculty/staff at the Public Schools of Brookline from October 17 to November 14, 2018.

**698 Total Survey Participants**



**Total Participation by Audience**

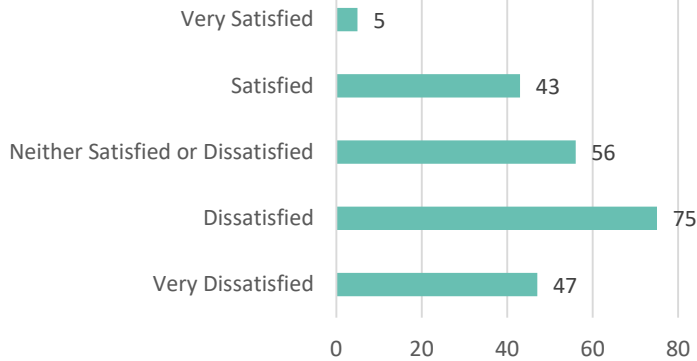


## General Comments

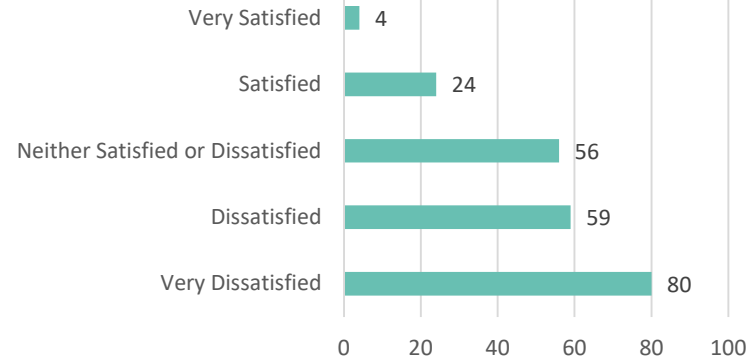
- Don't use processed food. Use real and healthy food. – Parent
- The school lunches do not fill me up enough, and even if the cafeteria says you have to take fruits or vegetables I usually don't like their fruit or vegetable options. Also usually I don't like what they have for lunch. - Student
- Food is extremely bland and I see that students re-choosing not to eat it – Teacher/Staff
- It seems like so much focus has been on serving healthy foods, that my children rarely buy lunch anymore. They say the food is bland and unappealing – Parent
- Cook fresh food on sight. - Parent
- I really appreciate all fresh veggies and fruit on the menu. There are certainly good choices, but I don't feel confident that my child will leave school having had a nutritious lunch if they buy it. – Parent
- I think they enjoy the experience. - Parent

# Overall Parent Satisfaction Levels 2018

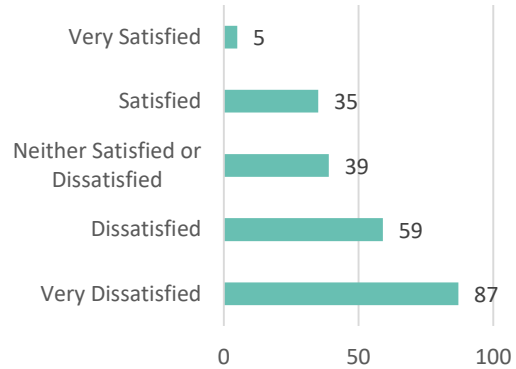
## Students are served nutritious meals at school



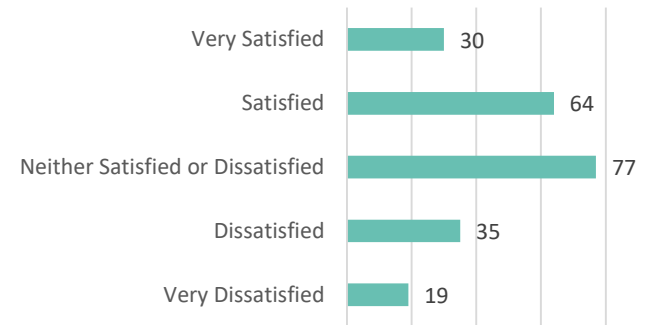
## School meals are high quality and fresh



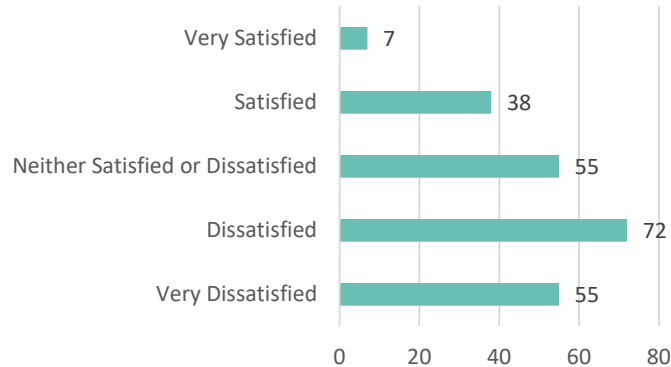
## Students enjoy eating school meals



## Menu offerings are easy to find

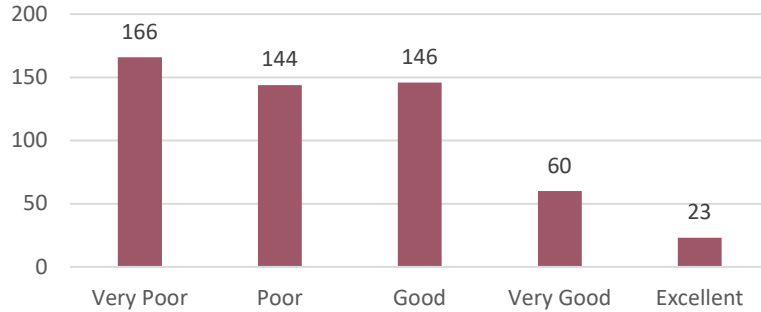


## There is a good variety of food choices offered to students at school

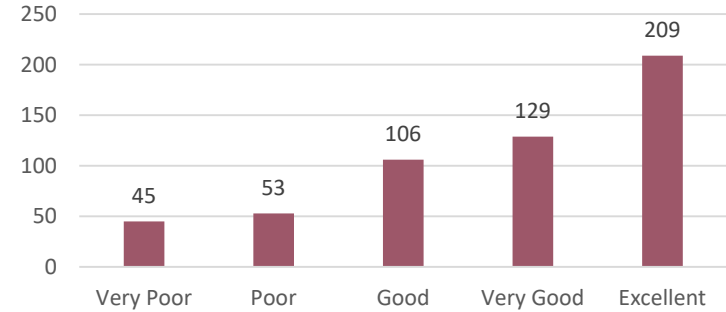


# Overall Quality & Service Levels 2018

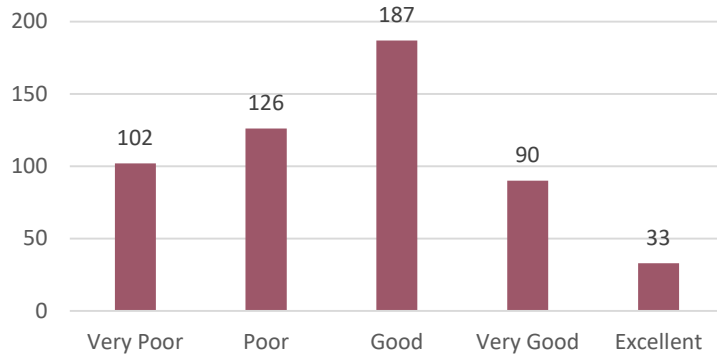
## Quality & Freshness of Food



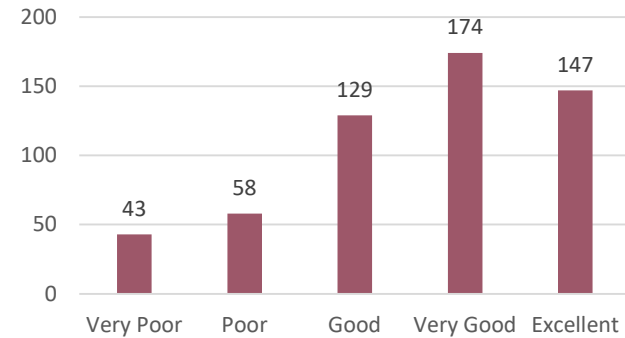
## Friendliness of Service Staff



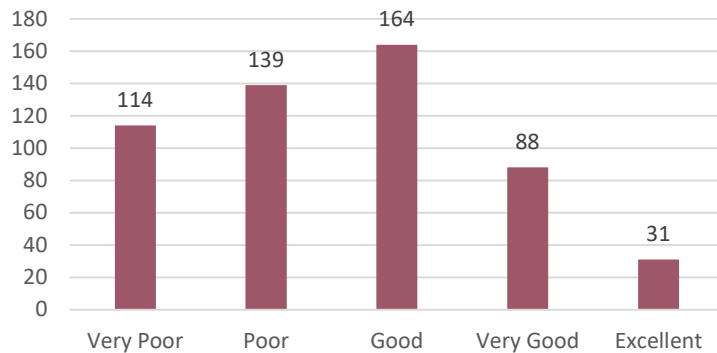
## Menu Variety



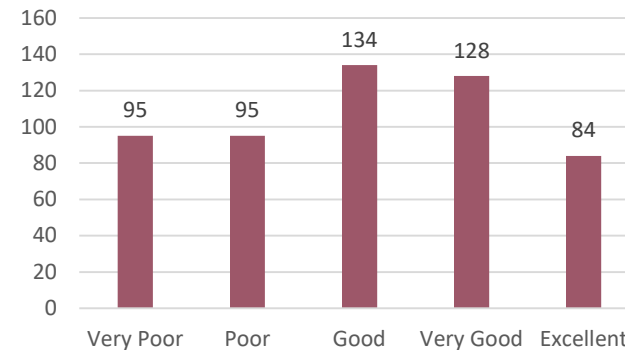
## Speed of Service



## Availability of Menu Choices

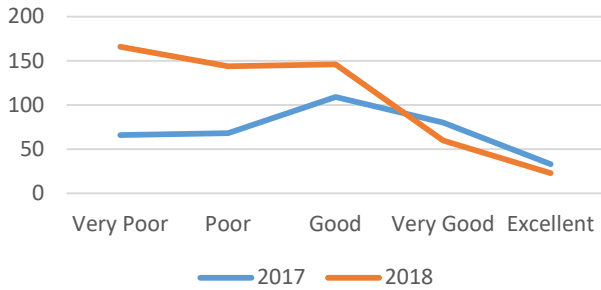


## Cleanliness of Serving Line Area

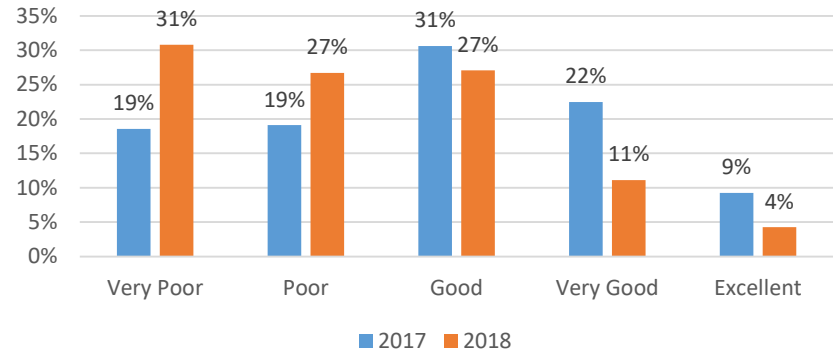


# Overall Quality & Service Level Trends 2017 & 2018

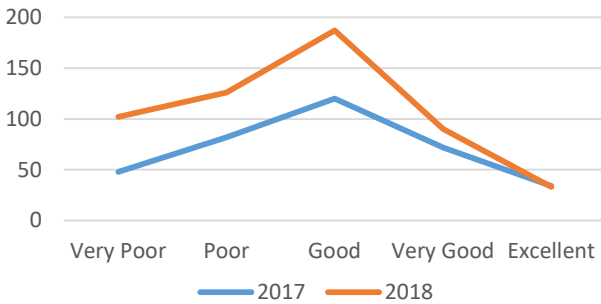
## Quality & Freshness of Food



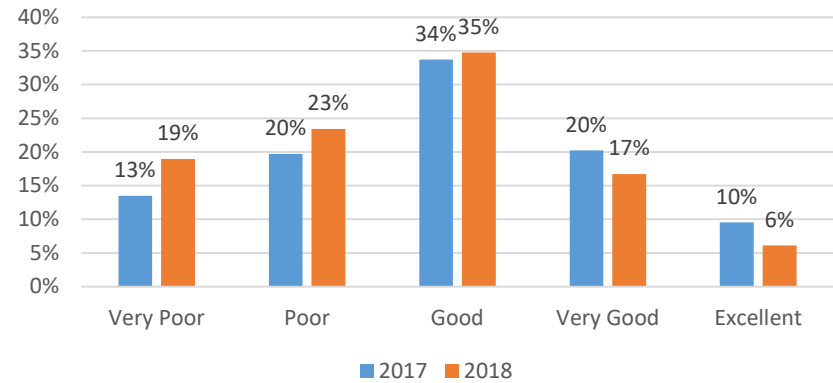
## Quality & Freshness of Food



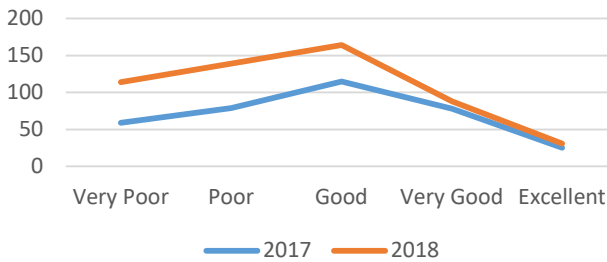
## Menu Variety



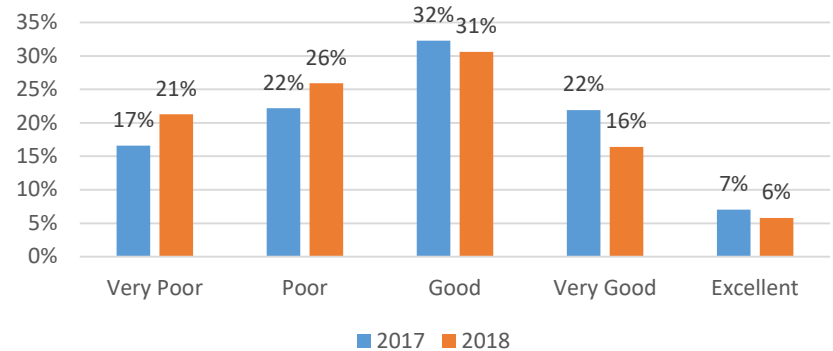
## Menu Variety



## Availability of Menu Choices

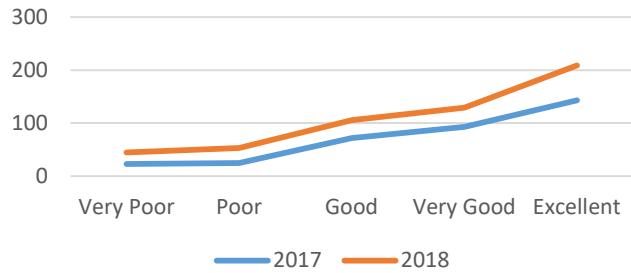


## Availability of Menu Choices

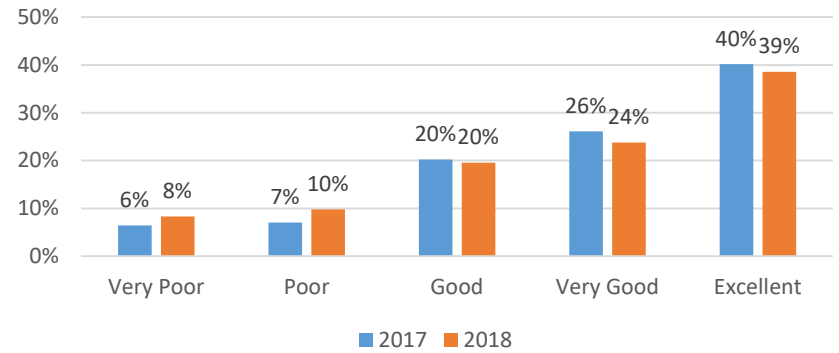


# Overall Quality & Service Level Trends 2017 & 2018

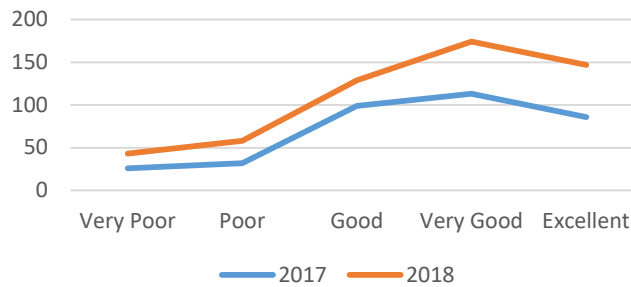
## Friendliness of Staff



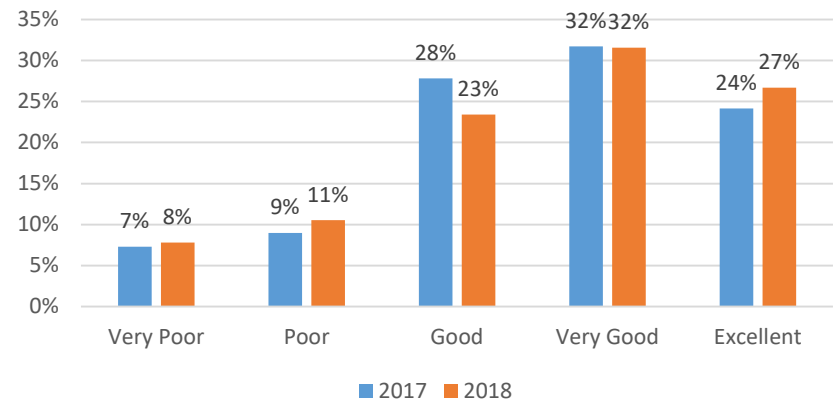
## Friendliness of Staff



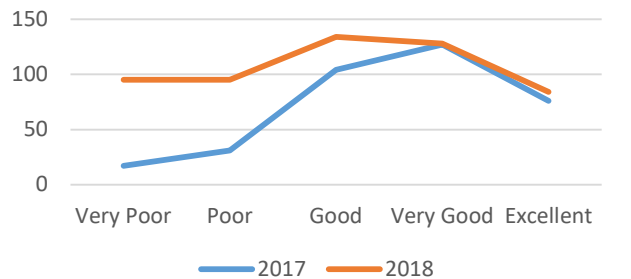
## Speed of Service Staff



## Speed of Service Staff



## Cleanliness of Serving Line Area



## Cleanliness of Serving Line

